CCA42 — ENTERPRISE RESOURCE PLANNING

Time : Three hours   Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. How does an ERP system help in achieving better customer satisfaction?

2. What is OLAP?

3. What are the costs involved in an ERP implementations?

4. How do you assess the risk of an ERP implementation?

5. What are the various subsystems under the HR module?

6. What are the subsystems in Sales and distribution Module?

7. List the Components present in BANN ERP module.

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8. List out the different Business Units in the People soft.

9. What is ERP System?

10. Define e-commerce.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) What are the characteristics of the data in a data warehouse? Explain.

Or

(b) What are the technologies used in data mining? Explain.

12. (a) Discuss the detail the ERP implementation strategy.

Or

(b) Describe the direct and indirect costs of the ERP implementation.

13. (a) Elaborate the various functions of Quality Management Module.

Or

(b) Write short notes on Invoice Verification and Material Inspection.

14. (a) Describe the different solutions offered by QAD.

Or

(b) What are the Four Phasing Strategies in People Soft? Explain.

15. (a) What are the Procedures to be followed in TURBO charge the ERP system?

Or

(b) What are the EAI implementation pitfalls? Explain.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the advantages of Supply chain Management in detail.

17. Discuss in detail the different phases of ERP implementation.

18. Explain various subsystems under Human Resource module.

19. Explain different Key goals in SSA and benefits of SAP ERP software in detail.

20. Explain Internet Technologies and Future Directions in an ERP.